GREENE'S FAMILY DAYCARE Handbook 2023-2024

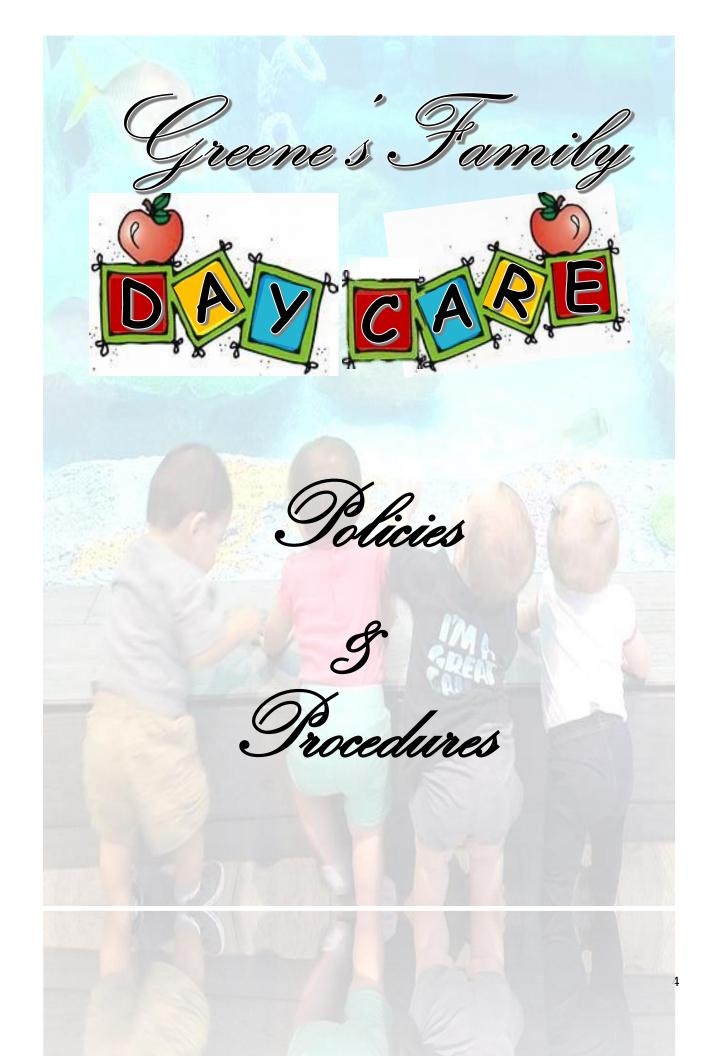


Table of Contents

MISSION:	5
ABOUT US:	5
GOALS:	5
PHILOSOPHY:	5
NONDISCRIMINATION:	6
HOUSE RULES:	6
DISCIPLINE:	6
GROSS MISCONDUCT & TERMINATION:	6
TWO-WEEK NOTICE	7
COURT FEES & REQUESTED DOCUMENTS:	7
VACATIONS/HOLIDAYS:	8
DROP-OFF/PICK-UP CHILDREN:	8
NO LATE DROP-OFFS AFTER 10 AM.	. 8
FEES:	9
DHS- SUBSIDY CLIENTS:	11
SAFE SLEEP: 1	11
SLEEPING:	12
SAFE SLEEP PRACTICES:	12
DROP-IN CARE:	12
INFANTS:	13
BREASTMILK:	13
FORMULA:	13
ALLERGIES:	13
SAFETY:	13
CLOTHING:	14
POTTY TRAINING & PULL-UPS:	14
MANDATED REPORTING:	15
QUIET TIME:	15
NO TOYS OR OUTSIDE ITEMS:	15

LLNESS:	. 15
BEREAVEMENT TIME:	. 16
ADDITIONAL TIME OFF:	. 17
PACIFIERS:	. 17
JEWELRY/TEETHING NECKLACES:	. 17
SUPPLY LIST	. 17

Items Left After Care Has Ended:	18
CHILD CARE DAMAGE FEES:	
INCLEMENT WEATHER:	
REPORTABLE DISEASES:	20
COMMON CONTAGIOUS DISEASE:	
MEDICATIONS:	21
VACCINATIONS:	21
EMERGENCIES BACK-UP:	21
BEHAVIOR CONTRACT	22
AGGRESSIVE BEHAVIORS	
FIELD TRIPS	23
PARENT/GUARDIAN PERMISSION AND RELEASE OF LIABILITY FOR ALL GRI	EENE'S
FAMILY DAYCARE	23
SMOKE-AND VAPE-FREE AT-HOME CHILDCARE POLICY	24
	24
COMMENT ON TERMINOLOGY	24
DEFINITIONS	24
APPLICABILITY	25
PROHIBITIONS	
TOBACCO CESSATION SUPPORT	
IMPLEMENTATION, SUPPORT, AND ENFORCEMENT	
HANDBOOK & CONTRACT AGREEMENT SIGNATURE PAGE:	



GREENE'S FAMILY DAYCARE POLICY HANDBOOK

Welcome to our daycare. Since this will be your child's home away from home, we try to provide your children with a safe, caring, home-like atmosphere while providing for their physical, intellectual, emotional, and social development. Caring for children is complicated and important work. It isn't easy because many parts are involved in establishing relationships with children and their families. Here we promote the emotional well-being of the children in our care, help them be successful in school, make friends and work well with others. Please read the policies of our home daycare. In order to provide child care, we have met all requirements according to the State of Oklahoma's Rules.

MISSION:

At **Greene's Family Daycare**, our mission is to provide a loving, in-home childcare environment that cares for a small number of children. Lower numbers ensure a home-like and nurturing environment where little ones can succeed.

ABOUT US:

Greene's Family Daycare is a 5-STAR nationally accredited family Childcare home located in a beautiful neighborhood in (South) Tulsa, Oklahoma, in the Union School District Area.

GOALS:

Greene's Family Daycare goals are to provide a loving and nurturing environment where children become confident, creative, responsible, well-rounded, and independent learners who will develop a strong sense of self-worth that will enable them to make positive life choices as adults. We desire excellence in meeting the needs of children and their families for nurturing, growth and development, relationships, and understanding.

PHILOSOPHY:

We believe in the value of human diversity and the fair treatment of all people. Our values and beliefs about children are deeply rooted in the history of Early Childhood Education.

We believe all children have the right to feel good about themselves, and it is the responsibility of all teachers to nurture the child's self-esteem.

We believe the home is the most important factor in a child's development. We will always strive to support and complement the family to promote the healthy development of children and parents.

We believe loving, trusting, and respecting each child enables that child to love, trust, and respect others. Each child and family are due the respect for personal privacy demanded by professional ethics.

We believe it is important to meet each child's physical, social, emotional, and intellectual growth needs by providing diverse experiences in a supportive environment.

We believe each person is unique and has his or her own needs. Each person has a right to meet this need in their way and in their own time. However, one of the responsibilities of having rights is recognizing and respecting the rights of others.

We believe children deserve to have capable and caring teachers whose values enable them to be excellent role models. Our educational and guidance decisions will be based on our knowledge of child development.

NONDISCRIMINATION:

We will not discriminate in relation to admissions of any child based on race, creed, color, national origin, religion, sex, or disability.

HOUSE RULES:

Enter and exit the daycare through the side door. Use of front door only when required. It is imperative that you do not wear shoes beyond the foyer, including both children and parents.

The children will be taught by example here to respect themselves and each other. They will also be taught to respect my home, property, and possessions. Each child will have a cubby for their bags and a place to hang their jackets.

Any negative behavior will not be allowed, including but not limited to hitting, punching, kicking, biting, standing or jumping on furniture, throwing anything in the house, bad language, etc.

DISCIPLINE:

We will strive to offer praise for good behavior. Should negative behavior happen, we will deal with it in one of three ways.

Redirection: Toddlers will be told "no" and redirected to another activity or area.

Talking: Once a child reaches age two, they can be talked to about their behavior, positive or negative. They will be told in understandable terms why their behavior should not continue. Typically, this is highly effective.

Time-out: Should the behavior continue, the child will be placed in a time-out chair. We use one minute per age of the child rule (ex: a three-year-old gets three minutes).

Should a behavior continue after a few time-outs or a time-out in a room alone, I will call the parent. A workable solution can almost always be found; this may also include a suspension from daycare (non-refundable/ care is paid for by space, not by time).

GROSS MISCONDUCT & TERMINATION:

We will communicate to you immediately if your child is frequently and deliberately causing harm to himself or others and/or is frequently and intentionally destructive or any behaviors/actions that are unsafe for care to continue. This behavior will not be allowed –

immediate termination will ensue if the behavior persists after parents have been informed of the first unsafe concern.

Threatening behavior, profanity, etc., from a parent, guardian, or pick-up person is grounds for immediate termination. All initial payments made will NOT be refunded. *Greene's Family Daycare* can terminate care at any time with or without notice and with or without cause.

EXCESSIVE CRYING, SCREAMING & NAP DISRUPTION

Excessive cry from a child or infant after 30 days or less (days may vary by age and situation) of attending daycare is grounds for termination. Excessive screaming from a 2-3-year-old after two weeks is grounds for termination (especially if it is occurring during nap time). We will try changing the child's nap area with any nap disruption (constant crying, screaming, constantly getting out of the cot or pack-n-play, jumping on the cot, etc.). After the third nap area is unsuccessful, we may have to terminate care if the behavior hasn't improved and continues to interfere with nap time. The child may require a smaller setting or one-on-one care.

TWO-WEEK NOTICE

In the event a parent decides to terminate care, there is a required <u>two-week notice</u>. During the two-week notice time frame, you will be expected to pay each week in full regardless of whether your child attends daycare or not.

There is a two-week trial period, during which either party may terminate this agreement at any time (including if a child isn't adjusting well). At the end of the two-week trial period, the contract will be in full effect, and the terms of the handbook will also be in effect.

If an infant is unable to sleep safely in a pack-in-play or crib safe on his back within three weeks of care, daycare will be terminated.

If, at any time, we become incompatible due to non-cooperation of rules (including respecting our home) or lack of trust or confidence, care will be terminated **immediately**.

It is the parent's responsibility; to stay up-to-date with the handbook as policies are changed and added throughout the year. The handbook can always be viewed online—note revision dates for changes. If, at any time, a parent doesn't agree with a handbook update policy, he or she may give a two-week notice to terminate their contract.

COURT FEES & REQUESTED DOCUMENTS:

If *Greene's Family Daycare* has to go to court with a parent, a \$150 per day fee must be paid 24 hours in advance to close the daycare or hire help to attend court. A balance may also be collected to cover court fees and loss of wages fees (closing childcare to attend court) that the daycare may incur while attending court or taking a parent to court.

If documents are requested, a fee applies to all printed or PDF copies requested. The cost is per the requested document: \$10 per PDF document and \$20 per printed document. The fees are to cover our time, paper, and ink fees.

VACATIONS/HOLIDAYS:

We are closed on the following holidays, and you will be required to pay for them. The following are considered days off and paid holidays for the providers:

- New Year's Eve, New Year's Day (if it falls on a Sunday, Monday will be the observed holiday),
- Martin Luther King Day
- Presidents Day
- Spring Break (CLOSED 2-3 days)
- Good Friday
- Memorial Day
- Juneteenth (if the federal holiday falls on a Saturday, the Friday before will be observed, if it falls on a Sunday, the next Monday will be observed)
- July 4 (if the holiday falls on the weekend, the Friday before or Monday after will be observed as the holiday)
- Two days will be taken for the provider's birthday if chosen
- Labor Day
- Fall Break (CLOSED 2-3 days)
- Thanksgiving Break (includes the day before, the day of & the day after Thanksgiving)
- Christmas Eve (if it falls on a Saturday or Sunday, the Friday before will be observed)
- Christmas Day (if it falls on a Saturday or Sunday, Monday will be the observed holiday) A 4 to 5day break in addition to the Christmas & New Year holidays off will be observed to allow the daycare staff to spend time with their kids and family during Christmas break.

All closings will be posted ASAP.

We take two weeks of vacation every year. These weeks can be taken together or broken up into parts. You will be given at least a two-week notice. <u>All weekly fees still apply to reserve daycare spots.</u> Should your family go on vacation, we expect your regular full payment on its due date (<u>Monday by 5:30 pm</u>). Payments can also be made ahead of time to avoid late fees.

DROP-OFF/PICK-UP CHILDREN:

The door will open at 7:30 am and no earlier, and all children need to be picked up no later than 5:30 pm. Pick-up is always 5:30 pm **SHARP**. Please arrive on time. If you are late for drop-off or pick-up, let me know as soon as possible, so we may adjust our schedule if necessary. At 5:31 pm, you are considered LATE.

Children must be picked up by their contracted pick-up time if it differs from the regular daycare times. Late pick-up after your contracted time will result in late fees.

NO LATE DROP-OFFS AFTER 10 AM.

Please make sure your child has had a good breakfast at home if they come after 8:30.am

All children over I2 months are expected to arrive fully dressed (shoes included) and ready for the day. Please do not bring your child in pajamas and their clothes in a bag. They will remain in their pajamas the entire day. Please bring them prepared for the day.

At drop-off time, make sure that you say goodbye to your child(ren) and let them know when you will be returning. Although this may produce tears, rest assured that the tears

have stopped when you are out of the driveway, and this also helps to make the child feel secure in that you are always coming back while you leave them.

When you walk in to pick up, you are in charge/responsible for your child(ren). Sometimes children will "test" to see who is really in charge. A child who has been well-behaved all day will suddenly bounce all over the house when a parent arrives. The respect you show us, our home, and our possessions will speak volumes to your child.

When you drop off or pick up, do not linger. Five minutes is typically more than sufficient. During daycare hours, we have a job to do. If you need to talk to me, please send me a text, or we can schedule a call at a quieter time during our work hours.

If a pick-up person is sent, please ensure they are able to install a car seat properly. **GFD** CAN NOT help or assist in installing the car seat or lend out any of our car seats due to liability reasons. If **GFD** is <u>aware</u> that the pick-up person <u>does not</u> have a car seat or the incorrect car seat, we CANNOT allow the child to leave per **DHS** policy. If applicable, the parent will incur the regular late pick-up fees (after 5:30 pm) until the pick-up person gets the correct seat installed or the parent picks up with the child's car seat.

FEES:

Tuition is based on the contracted price and **not attendance**. Rates are subject to change within the year, and a 30-day notice will be given. Tuition will be required weekly regardless of the daycare closing due to the following reasons. In addition, no refund or credit will be given due to: state and/or federal emergencies/disasters that result in school closing, weather emergencies of any nature that result in school closing, aka acts of God, snow days, teacher walkouts, illnesses, vacations, any, and all emergencies that close the daycare that is of no fault to the provider and any days missed due to the child being suspended from the program due to behavior. If you choose to pull your child due to the closing for any of the reasons stated above, you will be required to pay a full 15 days of tuition regardless of whether or not the child can attend during those 15 days. Terminating care right before a daycare vacation (we take two weeks of vacation separately each year) will STILL require payment for the daycare vacation week unless the child leaves <u>a</u> month prior to our vacation weeks to give us enough time to enroll a new child.

Daycare fees are paid weekly. Childcare hours will be contracted per child but may not exceed 10 hours a day. Fees are expected in advance, payable on the first day of care (Mondays) in any given week by 5:30 pm. If you select a two-week/monthly pay period, you can pay in advance for the two or four weeks or pay weekly.

All weekly payments are <u>due</u> Monday by the end of the day (5:30 pm) unless contracted otherwise. If you use Brightwheel for payment, it will bill on Fridays to ensure your payment makes it to our account on time on Mondays. Late payment fees are \$20 per day. All co-payments are due on the first of the month by the end of the day (5:30 pm). Late payment fees are \$20 per day.

Brightwheel doesn't notify us of a failed payment until 2-3 days after your bank contacts them; this will lead to 2-3 days of late payment fees and any bank fees we incurred for refunding money back to Brightwheel for your failed payment. Please ensure the correct amount of money is in your account on Thursday nights to cover tuition.

Greene's Family Daycare hours are (7:30 am-5:30 pm). Notify us as soon as possible if you will be arriving late for pick-up. We may not always be available after hours. Please remember that we work a 12-hour day and may have other plans after hours. Communication is important. We want to be here to assist you as much as possible. After three un-notified late pick-ups, care **may be** terminated without notice.

A late fee of \$10.00 for every 15 minutes late will be applied to childcare fees (if you are running late for pick-up, Ex. Stuck in traffic, stayed late at work, stopped for gas, etc.). These fees are expected to be paid immediately at pick-up. Payment can also be made via your auto-pay account if it is set up for automatic payments. **I do accept checks.** Care will not resume until payment is made.

Reoccurring late pick-ups will increase by \$5 for every 15 minutes a child is picked up late per day. The late fee will NOT be re-set until the client has been on time for two weeks consecutively. (Ex: Day 1 late 30mins = \$20, Day 2 late 30mins = \$30, Day 3 late 30mins = \$40 and etc....) Reoccurring late pick-ups are also grounds for termination.

Late fees will start to apply at 5:31 pm. WE CLOSE AT 5:30 pm.

*Callings saying you are running late WILL NOT stop the late fee charges. <u>Please keep</u> us informed if you will be late, and please be prepared to pay your late pick-up fees **AS SOON AS YOU PICK-UP**. Please try to pick your child/children up on time. We understand that things happen that are out of your control. Our time still needs to be covered in these situations as well.

Children must be picked up by their contracted pick-up time if it differs from the regular daycare hours. Late pick-up after your contracted time will result in late fees.

Swipe cards <u>must</u> be brought daily to swipe kids in and out. After two days of no swiping, care will cease until the account is brought up-to-date.

Should I receive an NSF returned to me, you will be charged a fee of \$25.00 and any costs our bank imposes upon me. A second NSF will result in all payments being made in cash and with any associated fees that may be applicable.

Fees are expected to be paid whether or not your child attends daycare. You are paying for your space, not attendance.

If an excessive number of days (5) are missed without payment, your care will be dropped on the 6th day, which applies to all clients.

If you need another form of payment set up because you can't connect your bank account via Bright Wheel (or the current payment system we are using) or pay in cash, there will be a \$20 fee to set up payment through another system to process your payment. Plus, any fees the other system charges will be billed to you weekly.

We require a two-week written notice if you are terminating childcare. If none is given, two weeks' additional payment must be made, whether or not your child is present. If we can no longer provide care for your child, we <u>may</u> give you at least a two-week notice <u>if</u> care can continue for the remaining two weeks in a safe manner for all parties.

Daycare prices may increase yearly based on the current rate in the area for childcare. The weekly price increase of care will not exceed \$50 if there is a weekly price increase. A one-month notice will be given if there is a rate change within the contract year.

Upon enrolling, parents must pay a registration/supply fee along with the last week of care. Registration and enrollment fees are non-refundable. Car seat usage fees are \$40 per child and are included in the enrollment fee (non-refundable). The car seat fee is a one-time fee. All contracts renew in July (no matter the enrollment date).

We don't hold spots without the full week's payment until the child is ready to attend. (Ex. Baby won't attend until four weeks from now. If you want a full-time spot, the parent must sign the contract. Each week full payment is due to hold the spot for your child.) and the last week of care must also be paid, including enrollment fees. These payments are non-refundable. They are for securing your spot so no one else gets it. Parents may also change their start date and start coming sooner.

We also attend field trips or may have in-home field trips. Extra fees may apply for field trips throughout the year. Parents will be given a one or two-week notice to pay for the field trip.

DHS- SUBSIDY CLIENTS:

Two days of no-call & no-show releases your child's spot, and we will start looking for someone else to fill your spot.

At **ANY POINT DHS** drops your subsidy care, you will become responsible for regular payments at the current private pay rate, which will be due before care continues, just as private payments are required. If your DHS account is reactivated and we can enter previous swipes, your payments will be refunded after DHS has approved your swipes. If there is a subsidy audit and the provider is **REQUIRED** to pay back monies for times the parent/guardian **misused their daycare services** and the parent is found at fault, the provider reserves the right to sue the parents for all monies paid back to DHS subsidy including fines, loss of potential income, closing daycare fees at \$150 per day, court fees, and any other financial losses that occur due to dishonesty and not following the rules of the subsidy program.

SAFE SLEEP:

The Safe Sleep Policy aims to maintain a safe sleep environment that reduces the risk of sudden infant death syndrome (SIDS) and sudden unexpected infant deaths (SUID) in children under one year of age. SIDS can also occur in children up to age five; the risk decreases after six months. Pamphlets on safe sleep are located by the sign-in book.

Sudden infant death syndrome is the sudden death of an infant less than one year of age that cannot be explained after a thorough investigation has been conducted, including a complete autopsy, an examination of the death scene, and a review of the clinical history.

SLEEPING:

Each child will be provided with a safe, comfortable sleeping space with separate bedding. Infants will sleep in porta cribs with waterproof mattresses or pads. All infants will sleep on their backs according to the American Academy of Pediatrics guidelines.

SAFE SLEEP PRACTICES:

- Infants under one (1) year of age will always be placed on their backs to sleep. When, in the opinion of the infant's licensed health care provider, an infant requires alternative sleep positions or special sleeping arrangements, the provider must have a doctor's note on file at the facility with clearly written instructions, signed by the infant's licensed health care provider, detailing the alternative sleep positions, why the child can't sleep on his back and details of the specific sleeping position the child must sleep in. All notes will be submitted to DHS for approval. Caregivers will put the infant to sleep as specified in the written instructions.
- 2. Sleep sacks require a written permission slip and will only be used until 3-4 months old.
- 3. When infants can easily turn from their stomachs to their backs and backs to their stomachs, they shall be initially placed on their backs but shall be allowed to adopt whatever positions they prefer for sleep. The American Academy of Pediatrics recommends that infants are placed on their backs to sleep, but when infants can easily turn over from their back to their stomach, they may adopt whatever position they prefer for sleep. We will follow this recommendation by the American Academy of Pediatrics.
- 4. Infants who are unable to sleep in a pack & play on their backs with no blankets will be terminated from care for safety reasons within the first three weeks of care. We will work with you on training your baby to safe sleep. Practicing must continue at home daily. If your baby is unable to sleep by the end of the three-week period, care may be terminated then or sooner if it's just too much of a disruption during nap time for the other children.
- 5. Prior to attending daycare, infants/toddlers must be able to sleep in their bed ON THEIR OWN. For excessive crying (30 days), please refer to the excessive crying termination policy listed in this handbook.

DROP-IN CARE:

Greene's Family Daycare books open spots as needed and spots are held as parents call/text for care. If you decide not to come, we can't always re-book those spots once we have turned others down or booked for extra help to come. Please be considerate of our time & business when you book care days for drop-ins. We are here to help from 7:30 am-5:30 pm if you need us. *non-payment will lead to loss of future care. Kids dropping in for care won't be accepted on field trip days if they are not regular drop-in children. Ex. Just dropping in to be able to go on the field trip. Children who attend field trips must attend two days a week, or a sibling we have cared for in the past throughout the year on school breaks. During field trips, drop-ins must pay \$5 per field trip for car seat usage plus any entrance fees.

INFANTS:

Infants must have (4) bottles here with a whole can of formula or bring breastmilk daily. (Bottles will be labeled with the child's name once here, if not already labeled if there are bottles similar to your child's, but you are welcome to use your stickers and other labeling items if you want to.) All babies under age 1 MUST have formula or breastmilk and will be fed no less than every 3 hours. Plan on 1 - 1.5oz for every hour here. **ALL INFANTS MUST BE BOTTLE TRAINED BEFORE STARTING CARE.**

BREASTMILK:

Please ensure breastmilk is in a dated bag/bottle with the baby's name or a carrying case. An extra bag of frozen breastmilk for "just in case" is allowed to be stored in the freezer.

FORMULA:

Please keep a can of formula here. Please provide one clean bottle and a clean nipple for every feeding expected. Please provide nursery water if you don't want filtered water to be used from the fridge. Bottles will stay here unless you ask to wash them yourself. We will sterilize them nightly by running them through the hot cycle in the dishwasher.

Babies on baby food will need that provided for them every week until they are on solid food completely.

Babies on solid foods will have that provided for them. Let me know whenever you want to begin solids at daycare, usually around 9-10 months old. Solid foods will not replace formula or breast milk before age one at daycare. All bottles will be discontinued around 11 months and switched to sippy cups. Regular milk will also start around 11 months unless you provide a doctor's note and provide other milk you would like your child to drink. We will NOT serve RAW UNPASTEURIZED GOAT milk. All other milk substitutions must have a doctor's note written out on our form, and ALL milk must come in labeled containers.

ALLERGIES:

If your child has food allergies, please let us know ASAP. We are well-versed here. We will need a list of safe and unsafe foods, and you will need to keep an epi-pen here. Outside food is not permitted. An allergy waiver will be required if we aren't free of the allergen, and possible exposure may occur. Ex: we aren't nut-free; there is a risk of exposure.

SAFETY:

Your child's safety is paramount. ALL lower cabinets (kitchen and bathroom) have safety locks. Cabinets that could pose a problem (i.e., medicine cabinet) are also locked. All electrical outlets have childproof safety covers. We have smoke and carbon monoxide detectors and a fire extinguisher in the kitchen and playroom. Emergency numbers are posted next to the phone. We also have two first aid kits and several flashlights/lanterns. Tornado/storm and Fire drills are practiced monthly and logged. We have taken classes in Infant/Child CPR and First Aid.

Any lawsuits brought against the daycare, owners, or employees will <u>ONLY</u> pay out what the daycare insurance company pays out per claim. By signing the handbook, you agree and understand you CAN NOT sue or try to file any claim for any of the owners' or employees' personal belongings (house, savings, retirement, etc..).

CLOTHING:

Do not send your child to daycare in "dress clothes." Play clothes only. Although we try our best to keep the children clean, accidents happen even in the best circumstances. We are here to have FUN and learn while playing.

Ensure your child has a complete change of clothing here, including underwear and socks. Please provide a different change of clothes should the one here be used or if the season changes or your child outgrows it.

NO triangle hair clips or bobby pins will be allowed. Children tend to pull them out and end up in their mouths or on the floor for someone else to pick up and put in their mouths. If it is a choking hazard, PLEASE keep it at home.

Provide a summer-type jacket to be left here if needed. Please do not buy a new jacket for this purpose. A hand-me-down from an older sibling or a thrift store find is good enough. Occasionally in the warmer months, a child will come without a coat due to the warmer temperature in the morning. Should the day tum chillier, he/she can still play outside in comfort.

Do not bring your child in thin strappy sandals or flip-flops. Only shoes that cover the entire foot should be worn, or sandals with larger Velcro/buckle straps to keep the foot and shoe securely in place; this is to avoid a child's foot getting caught by a strap on a toy, etc. while playing, walking, or running. If your child is brought in shoes that don't protect their feet, as stated **above**, you will assume all the risk if an injury occurs while in daycare without proper wear.

During the summer months, we will, on occasion, make use of our water play toys or sprinkler. You will be notified in advance. Please provide a swimsuit or swim diaper if you wish for your child to participate.

During the winter months, make sure your child has the appropriate clothing. This includes a jacket, snow pants, boots, mittens, and a hat (a hoodie that tie is not a substitute for a hat). If your child does not have the appropriate clothing, he/she will not be able to play outside. If you would like to leave a spare hat and mittens here, it's fine.

POTTY TRAINING & PULL-UPS:

All children attending *Greene's Family Daycare* must be completely potty trained by age 3yrs. Any child not trained by age three will require a doctor's note. Pull-ups will only be worn during nap time or transportation time until completely potty trained.

Pull-ups will be worn until the child shows he/she can go to the potty on their own without being prompted to reduce the number of accidents on the carpets.

Fees will apply if a child isn't potty trained by age three and still needs diaper changing. \$25 per month will be applied to the childcare fees until completely potty trained and accident-free for two weeks straight. Three accidents within one week will restart the monthly fees. All fees are due on the first of the month unless another date is agreed upon for payment within the month.

MANDATED REPORTING:

As licensed childcare providers, we are mandated reporters. All providers must report suspected physical abuse, sexual abuse, sex trafficking behaviors, or neglect of a child to the agency or police as required by Oklahoma Statutes.

QUIET TIME:

Every day between 12:15-3:30, we have quiet time. All children will lie down to rest for a nap. We ask that you do not visit and call during this time unless it's an emergency or we have scheduled ahead of time. The time before and after naps are busy times as we prepare the kids for bed or get them up from a nap.

NO TOYS OR OUTSIDE ITEMS:

Please do not allow your child to bring anything else into the daycare setting: no toys, candy or snacks, money, watches, etc. Checking the pockets of older children may be needed.

REMINDERS:

All parents are required to read the information on Brightwheel & displayed it on bulletin boards by the cubbies or main door (when used) to keep up with current daycare information.

ILLNESS:

Should your child become ill at daycare, we will call you to come pick them up. You need to be here to get them within 45 minutes of a phone call, or you will incur a sick child charge of \$2 per minute after the initial 45 minutes. Illness is defined as a fever over 100 degrees, two or more diarrhea or runny stools, any vomiting, rash (diaper rash exception), sore throat, swollen glands, eye discharge, red or pink eyes, mouth sores, coughing, stomach pain, green persistent runny nose, lethargy, persistent crying, or other unusual behavior, or signs that indicate an illness. GFD cannot be held responsible in ANY WAY if a parent, grandparent (or any pick-up person sent by the guardian), or child catches an illness while in daycare; This includes an illness from a national pandemic that can lead to death or life-long issues. Children and parents exhibiting any symptom of a national pandemic must show proof of a negative test results before returning to childcare.

<u>If your child exhibits any of the symptoms above, please keep them home</u> until cleared by a doctor as 100% non-contagious (must be in writing) or symptom-free for 24 hours by 7:00 am without any medications. (No fever on Motrin does not equal "No fever") Please do not bring your child, hoping they will be fine if you know they have had diarrhea at home or a fever, etc.; This is unfair to the healthy population of children and adults who

don't want to catch whatever your child may have. If you can't take off work as needed or don't have sick days or backup care, I would suggest a daycare isn't the best plan for you. A nanny in your home may be a better solution.

If a cough is bad enough to interfere with sleep or participation in daily activities, your child should stay home and get well or seek medical attention. Children with CROUP, RSV, or any other contagious infection must remain home for 3-5 days, depending on the illness, or until the cough is gone. ALL siblings must remain home to reduce the spread of ANY contagious infection.

Fifth Disease and Hand, Foot, and Mouth (HFM) are HIGHLY CONTAGIOUS. Prepare to keep your child home for 7-14 days until the rash from the 5ths is gone, and ALL of the sores from HFM have scabbed over and healed. Children with sores WILL NOT be permitted in daycare. ALL siblings must stay home as well. HFM remains active in a child's poop for 30 days. Handle diapers carefully and toilet cleaning with sanitizers to reduce the risk of spreading it to your other children or yourself and increase the time out of daycare.

Children must also be lice and nits **FREE** to return to daycare. We will conduct lice checks three times a year. Lice shampoo sold at Ultra Beauty, called Fairytales, can help eliminate lice and nits. Children will not be allowed to enter the daycare if lice or nits are still present. A note from the health department may be required noting the child is lice and nit free before returning to daycare. Reoccurrences of lice will require the parents to pay for cleaning fees and sprays needed to sanitize the daycare on the 2nd occurrence and thereafter. https://www.ulta.com/rosemary-repel-shampoo?productid=xlsImpprod2470041

Constipation is also an illness that can interfere with care and make it hard for your child to remain in care for the day. Please DO NOT give your child ANY poop aid before coming to daycare, leaving us with a MASSIVE load to clean up and a child to wash. If your child is having a tough time pooping and is uncomfortable (constant crying, clinging, etc., are signs), please STAY HOME with your child until he can poop regularly. Please keep in mind that we have several children to care for, and having to care for a sick child that was dropped off sick is grounds for termination of care.

If OUR children become sick, we will separate them from the group and let you know our child is ill. Depending on how sick they are, you can make the decision to find alternative care for your child or let them finish out the day if we can manage it. If it's something that will require me to take my child(ren) to the doctor, you will need to get your child(ren). We will reserve ten paid sick days per year. (So, the first ten times/days we or our kiddos are ill, you are still paying for care that day even though we are closed; on occurrence number 11, any other sick days become free to you.)

BEREAVEMENT TIME:

A maximum of five (5) days off with pay is permitted upon the death of a regular staff member: spouse, child, brother or sister, parent or guardian, son-in-law or daughter-inlaw, mother-in-law or father-in-law, brother-in-law or sister-in-law. Direct step relations are included in this category. A maximum of three (3) days off with pay is permitted upon the death of a regular staff member directly related: grandparent, grandchild, nephew or niece, aunt or uncle. Two (2) days off with pay is permitted upon the death of a regular staff member directly related: first cousin. The allotted days off with pay do not have to be consecutive. However, the allotted time off should be used within a year of the family member's death.

ADDITIONAL TIME OFF:

We hope you understand the deep impact that death can have on an individual or their family. Therefore, additional non-paid time off may be granted after all sick days have been exhausted. Additional unpaid time off may be necessary depending on circumstances such as distance, responsibility for the funeral arrangements, and the responsibility for taking care of the estate of the deceased or minor children. We hope we can count on your support during these times of grief and bereavement if this time is ever needed.

PACIFIERS:

Pacifiers are wonderful for small infants who need to suckle and don't have a mommy or bottle there 24/7 to fulfill that need! We are huge fans of pacifiers for small ones! However, there comes an age where they are inappropriate to use all day. For daycare, that age is age 1. Around 13-15 months of age, we will begin to put the "binky" away all morning and only allow it at naptime. We will wave goodbye to the binky and let it "sleep" while we play after a nap. If the child gets fussy in the evenings, it may come back out, but the goal would be to completely wean the child to naps only by 18mo of age and then completely wean off naps by age 2. Pacifiers must be replaced with new ones every 2-3 months for safety reasons.

JEWELRY/TEETHING NECKLACES:

Jewelry of any type, including teething necklaces, are <u>not allowed</u> at daycare for safety reasons. There is no exception if they are knotted, break away, are tight fitting, etc. No jewelry (necklaces, bracelets, earrings, rings, pins, or charms on shirts, etc.) or teething necklaces are allowed.

DIAPERS AND WIPES:

All diapers and wipes must be provided for children needing them, including pull-ups. Cloth Diapers: Bring enough inner inserts and covers/shells, to change the entire diaper at each change. I am not allowed to reuse covers or shells. You need a zipping wet bag big enough to hold all soiled diapers. Soiled diapers are not allowed to be rinsed per DHS requirements, so expect to do that at home. Expect babies to go through about six changes per day, and bring a few extras. Ensure the inserts you provide last at least 2 hours without leaking or through a long nap. If you choose to use cloth wipes, please do not bring them soaked in any solution; dry is fine, and we will wet them before use.

SUPPLY LIST

- Diapers -1 entire large pack or box of the current size
- Wipes -2 packages of non-scented wipes
- Lightweight blanket if they want their own; will stay here. We also have blankets to use if you don't have a special preference. Bring one that will withstand repeated washing and bleaching if you bring your own.
- Pacifier if used (bring 2-4 of these if they can't sleep without it, just in case!)

- Extra clothing (multiple sets!) and a jacket
- Any medications or rash creams needed and medication forms
- Filled out enrollment forms
- Breastmilk or formula for all babies under age 1.
- Four bottles with clean nipples and lids to cover the nipples. We will not wash or reuse bottles, nipples, or lids throughout the day.

Items Left After Care Has Ended:

Items left at daycare over 2-weeks after unenrolling will become the property of *Greene's Family Daycare* as they have been abandoned. Items remaining past two weeks will be given away, donated to charity, or remain the property of *Greene's Family Daycare*.

Greene's Family Daycare will not hunt you down to give you your child's belongings. If they are not picked up on the last day of the two weeks, the item(s) left behind will become the property of *Greene's Family Daycare*. You are responsible for collecting or making arrangements to collect your belongings before the 2-week period ends after unenrollment.

Assume all these items will remain here. Please label everything with your child's name.

Please send your child to daycare with all the supplies he or she will need. Not bringing supplies regularly can result in the termination of care; this applies to children of all ages.

CHILD CARE DAMAGE FEES:

Although the materials, supplies, and equipment at the daycare were chosen with durability in mind, misuse or misbehavior may cause permanent damage. Parents are responsible for 100% of any damage above and beyond normal wear and tear caused by a child. Parents are also 100% responsible for damage to the provider's home or a neighbor's home that may occur during care hours that a child has caused. Ex: Continuing to throw rocks after a warning and a neighbor's window is broken. The provider will provide the parent with a copy of the receipt, if available, or an estimate that shows the replacement or repair cost. That amount will be due the next Friday by 5 pm. The daycare provider can choose to terminate a parent's contract if the parent does not pay for the item, and the provider will proceed with the process to take the parent to court if needed for the loss/damage and include court fees, sub fees and loss of wages fees (closing childcare to attend court).

INCLEMENT WEATHER:

We close with Union Public Schools during inclement weather or for any public safety reasons. Please look out for text messages from us during school closings. Schools sometimes close for public safety reasons or based on weather reports, and then the weather switches and the roads are fine. If we agree with the school closing, we will close the daycare. We understand some employers will still REQUIRE their employees to come to work if the weather improves. If we open or have a later start to allow the roads some time to warm up or clear, you will assume ALL risk and responsibility while you and your child(ren) are on the daycare property and hold Greene's Family Daycare and its owner and employees harmless. *All inclement weather and public safety closings are still paid full days. Greene's Family Daycare & its employees won't be held liable for any injury or death that occurs while on the daycare property during inclement weather. Parents have the choice to pick up early, remain home with their child, or not attend daycare if they feel it is unsafe to travel, and emergency services may be slowed down due to weather or other emergencies.

If power or water is lost, we will have to close the daycare per DHS regulations, and all children must be picked up immediately due to loss of water or power. Safety closings are still paid in full days.

Any child left here overnight due to bad weather and the parent unable to pick up will incur a \$50 overnight fee per night plus their regular daily rate if it occurs on the weekend.

LIABILITY WAIVER:

By signing the handbook agreement page (the last page of the handbook), I, the undersigned, hereby hold harmless, waive and release *Greene's Family Daycare*, their childcare workers, officers, representatives, agents, organizers, and successors from liability as a result of personal injury, death or personal property damage occurring while the above child/children and/or parents/guardians are on the daycare property during inclement weather or national, state and city emergencies.

REPORTABLE DISEASES:

Oklahoma Health Department requires that the parent/guardian notify me within 24 hours of the diagnosis of any serious contagious illness or parasitic infestation listed below. <u>Some</u> illnesses are immediately reportable to the Oklahoma Department of Health. The Oklahoma Public Health office is 405-271-5600 or 1-800-522-0203 (available 8 a.m. to 5p.m CST). We will notify you of any confirmed case the same day I am notified by a parent/guardian. Your child's name or any other child's name will not be disclosed. If you have any questions regarding an illness's contagious period, symptoms, or policy, please ask.

Acquired Immunodeficiency Syndrome
Amebiasis
Anaplasmosis
Anaplasmosis
Anthrax
Arboviral Disease
Babesiosis
Blastomycosis
Botulism
Brucellosis
Campylobacteriosis
Cat Scratch disease
Chancroid
Chickenpox
Chlamydia trachomatis infection
Cholera
Coccidioidomycosis
Cryptosporidiosis
Cyclosporiasis
Dengue Virus Infection
Diphtheria
Diphyllobothrium latum infection
Eastern equine encephalitis
Ehrlichiosis symptoms
Encephalitis
Encephanus Enteric Escherichia coli infection (e.coli)
Enterobacter sakazakii
Giardiasis
Gonorrhea
Hemophilus influenza disease
Hantavirus infection
Hemolytic uremic syndrome Hepatitis (A, B, C, D, and E)
Histoplasmosis
Human Immunodeficiency Virus (HIV)
Influenza (unusual case or lab confirmed)
Kawasaki disease
Lacrosse encephalitis
Legionellosis
Leprosy (Hansen's disease)
Leptospirosis
Listeriosis
Lyme Disease
Malaria
Measles

Meningitis Mumps Orthodox Virus Pertussis Plague Poliomyelitis Psittacosis Q Fever Rabies Retrovirus infections (other than HIV) Reye Syndrome Rheumatic Fever Rubella and Congenital Rubella Syndrome Rocky Mountain Spotted Fever Salmonellosis Severe Acute Respiratory Syndrome Shigellosis Shingles Smallpox St. Louis encephalitis Steptococcal Disease (groupA, BandS) Syphilis Tetanus Toxic Shock Syndrome Toxoplasmosis Transmissible spongiform encephalopathy Trichinosis Tuberculosis Typhoid Typhoid Typhoid Typhus Unexplained (deaths or critical illness) Vancomycin Varicella (Zoster disease) West Nile Virus Western equine encephalitis Yellow Fever Yersiniosis Unusual case of any illness	
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	Unusual case of any illness

COMMON CONTAGIOUS DISEASE:

These are not reportable to the state, but I will need to be aware of a positive case arises. Once again, you will be notified the same day, and no child's name will be disclosed.

Bronchitis Acute (Chest Cold)/Bronchiolitis		
Chicken pox		
Conjunctivitis (Pink Eye)		
Croup		
Cytomegalovirus (CMV) infection		
Diarrhea (infectious).		
Enterovirus (non-polio) infection		
Fifth disease		
Hand Foot and Mouth disease		
Head Lice		
Herpes (oral infection)		
Wingworm		
Methicillin-Resistant Staphylococcus aureus		
Mollusca Contagious		
Mononucleosis (infectious)		
Pinworm infection		
Pneumococcal Infection		

Pneumonia			
Respiratory Infection (viral)			
Respiratory Syncytial Virus (RSV)			
Ringworm			
Roseola			
Rotavirus infection			
Scabies			
Staph skin infection (excluding impetigo)			
Streptococcal Infection (strep throat/scarlet fever/ perianalcellulites)			
Vancomycin-Resistant Enterococcus (VRE) Colonization and Infection			
Viral Gastroenteritis caused by Norovirus (Norovirus)			
Yeast Infection			
Warts			

MEDICATIONS:

Prior to administering prescription medication, I must have written permission and instructions for each medication. Medicine with the child's name and current prescription information on the label constitutes instructions.

Non-prescription medications will be administered with parental permission according to the manufacturer's instructions unless written instructions are from a licensed physician. Parents must sign a permission slip for each medication.

VACCINATIONS:

After each vaccination, the child must stay home 24hrs before returning to daycare. This time allows the parent time to monitor the child for possible reactions. It's best to schedule these appointments 1st thing in the morning so your child is ready for daycare the next day.

EMERGENCIES BACK-UP:

If, for any reason, we need to leave for an emergency, we will have an adult who can come in for a short period of time until you arrive. In the event that we are ill or on vacation and cannot provide care, you will need to have your own backup arrangements available. We will notify you as soon as possible when we are unable to provide care for your child.

In the event of an emergency or natural disaster that displaces us and the children being cared for in the home, we will relocate to **9008 E, 60th St. S. Tulsa, OK 74145,** until it is safe to return to the daycare location. Should your child require emergency medical attention, we will need written permission to follow any steps necessary for his/her well-being. We will notify you at the earliest possible time. You will be responsible for all medical expenses incurred.

BEHAVIOR CONTRACT

AGGRESSIVE BEHAVIORS

Hitting, pushing, shoving, etc., are all developmentally normal parts of early childhood that we deal with regularly, and we follow the discipline policy outlined above in this handbook. Children may go through stages where they become more aggressive. These aggressive stages can include biting, scratching, and hitting. We define aggressive behavior as acts that injure another child. While these stages are developmentally normal, they are not acceptable. We work very hard to extinguish these behaviors, but in a group care environment, the children's well-being is our priority. It must take precedence over our personal feelings for a child or family.

We will also consider the cause of aggression in certain situations. If another child is the constant cause of the aggression, that child may be terminated if you and I cannot get the behavior to stop that is causing the aggressive behavior from another child.

For acts of aggression, we will follow the following steps:

• First act: We consider this an isolated incident. The child will be monitored closely for repeated behavior.

• Second act: We consider the problem to have now become an ongoing issue. We will work with the parent to come up with a behavior/intervention plan we can both follow to remain consistent, avoiding circumstances that caused the aggression and limiting the child's access to others when needed. Eventually, the child will be slowly integrated back into the regular daycare schedule to see if the interventions will work.

• Third act: We consider the issue now habitual. A possible daycare suspension will be provided. The number of days will depend on the infraction and severity of injury to others or damage to daycare property. We will continue to follow the behavior plan.

• Fourth act: Childcare will be terminated.

By signing below, I agree that I understand and will abide by the behavior contract and the aggressive behavior contract as long as my child is enrolled in Greene's Family Daycare.

Aggression toward others and "not listening" are two of the biggest challenges in childcare settings. Safety is of primary importance in child care. Intervention is needed when the safety of children and teachers is threatened because of children who hurt others or have trouble following rules.

Parent Signature

Date

FIELD TRIPS

PARENT/GUARDIAN PERMISSION AND RELEASE OF LIABILITY FOR ALL GREENE'S FAMILY DAYCARE

I, _____, am the parent/guardian of ______

I hereby give my consent for my child to participate in all scheduled outings organized by Greene's Family Daycare (GFD). I understand that although the child will be supervised by (GFD faculty and staff), I assume the risk in my child's participation in the event/s at all field trips and have medical insurance for my child. I acknowledge that I will not seek to have the daycare held liable in the event that any accident, injury, loss of property, or any other circumstance or incident occurs during or as a result of my son's/daughter's participation in any field trip he/she participates in while at daycare. This release of liability includes accident, injury, loss, or damages to the child and other individuals or property that may result from the child's participation in the event. I understand that field trips begin when the child leaves the daycare home until they step back in. I hereby acknowledge and confirm that I hold Greene's Family Daycare, including its officials, agents, and employees, harmless from any claims arising from my child's participation in the field trip event(s). I have read, understand, and accept all of the statements recited above and accept full responsibility as described.

Parent's/Guardian's Signature

Date

Note: If you do NOT sign the field trip liability waiver, you agree to keep your child out of daycare on field trip days. *All regular daycare fees will be due, and NO discounts will be provided.

*Please sign this page and promptly give it to your childcare provider.

SMOKE-AND VAPE-FREE AT-HOME CHILDCARE POLICY

The purpose of the **Tobacco-, Smoke-, and Vape-Free** section of this smoking and vaping policy is to create a tobacco-free environment, encourage smokers to quit, and ensure that all employees, parents, visitors, vendors, and contractors are protected from exposure to secondhand and third-hand smoke.

INTRODUCTION

Tobacco use is the number one cause of preventable death in the United States and kills more than 7,500 Oklahomans every year. In recognition of the fact that all forms of tobacco products are hazardous to human health and that there is no safe level of exposure to secondhand smoke, it shall be our *organizational* policy to prohibit all use of tobacco products.

COMMENT ON TERMINOLOGY

Changes in state law in 2019 use the terminology "smoke-free" instead of "tobaccofree" to create "smoke-free" in order to create "smoke-free locations" in certain public areas where Oklahoma prohibits the use of tobacco, nicotine, marijuana, or other lawful products consumed in a smoked or vaporized manner. This Policy uses the term "tobacco-, smoke-, and vape-free" in order to include all lighted and vaped products, as well as other forms of tobacco use that might be inadvertently left out of the new "smoke-free" language. While the focus of this policy is to address the hazards of tobacco products, this terminology is being used to best align with state law. (63 Okl. St. Ann. §1-1523 (2019))

DEFINITIONS

For the purposes of this policy, the following definitions apply:

Organization Property means any real property that is owned, leased, managed, or otherwise controlled by the organization.

Employee means any person who performs work or services for the organization, including, but not limited to, full-time employees, part-time employees, temporary employees, independent contractors, subcontractors, volunteers, and interns.

Parents: a person who has a child.

Visitors: means a person who visits, socially or professionally.

Vendors: One that provides products or services to a business for a fee.

Smoking means lighting tobacco, nicotine, marijuana, or other products for consumption.

Tobacco Product means any product made or derived from tobacco that is intended for human consumption, including any component, part, or accessory of a

tobacco product (except for raw materials other than tobacco that are used in manufacturing a component, part, or accessory of a tobacco product). This includes e-cigarettes and vapor products. The term Tobacco Product does not include any product approved by the United States Food and Drug Administration for sale as a tobacco cessation product.

COMMENT ON TRADITIONAL AND SACRED USE OF TOBACCO

This document acknowledges the traditional and sacred use of tobacco among American Indian people living in Oklahoma. Whenever the word tobacco is referenced in these materials, it refers to the use of commercial tobacco.

Tobacco-, Smoke-, and Vape-Free Location means the use of tobacco in any form is prohibited, and the use of tobacco, nicotine, marijuana, or other products consumed in a smoked or vaporized manner is prohibited.

Vaping means using a device to heat, aerosolize, or vaporize tobacco, nicotine, marijuana, or other products for consumption.

APPLICABILITY

This policy applies to every employee, parent, visitor, vendor, and any other person present on the organization's property or at an organization-sponsored meeting or event at all times.

PROHIBITIONS

We are committed to ensuring that our organization is a tobacco-, smoke-, and vape-free environment at all times; that means:

- No one is allowed to use tobacco/nicotine products not approved by the FDA as a tobacco cessation medication, including but not limited to cigarettes, cigars, pipe tobacco, smokeless tobacco, electronic smoking devices (e-cigs &vapors), combustible marijuana, or other simulated smoking products in all indoor facilities and their immediate perimeters This restriction is in place at all times.
- No one is allowed to smoke, vape, or use tobacco products on all owned or operated properties, including outdoor spaces, parking areas, and personal vehicles.
- Employees are not allowed to smoke, vape, or use tobacco products during their employment hours, except off the premises during regularly scheduled breaks, if applicable. This rule applies during all hours of employment.
- Employees shall not be present at work with strong tobacco odors on their clothing. Individuals not in compliance will be asked to remedy this situation, which may result in the use of unpaid time.
- There will be no tobacco use in vehicles when transporting the child to or from the daycare facility or authorized activities.
- Field Trips, walks, and all outside activities will be tobacco-free, smoke and vapefree

Ash receptacles, such as ashtrays or ash cans, are not permitted on the daycare facility or authorized activities location.

TOBACCO CESSATION SUPPORT

- Employees and family members interested in quitting tobacco use will be referred to the <u>Oklahoma Tobacco Helpline</u> and other cessation resources, if available.
- The Organization will promote the Oklahoma Tobacco Helpline (1-800-QUIT-NOW or OKHelpline.com) to ensure awareness of the statewide services that are available.

IMPLEMENTATION, SUPPORT, AND ENFORCEMENT

- Signs informing people of this policy shall be posted, at a minimum, at entrances to all buildings on Organizational-Property.
- A copy of this policy shall be included in the Organization's policy manual and employee training materials. Employees are responsible for familiarizing themselves with this policy. Employee compliance with this policy is mandatory. A letter will be sent out to parents informing them of the policy.
- A violation of this policy by an employee will be handled in accordance with the Organization's standard disciplinary procedure.
- A violation of this policy by any person other than an employee shall be handled in the following manner:
 - First, Greene's Family Daycare will request that the violator stop using the tobacco product.
 - If the violator refuses to stop, Greene's Family Daycare will request that the person leave Greene's Family Daycare's Property or the daycares field trip, meeting, or event.
 - If the violator refuses to leave, Greene's Family Daycare will call 911 for a police escort of the daycare premises, field trip, meeting, or event.

Greene's Family Daycare knowingly adopts a smoke and vape-free policy and all that is associated with it regarding implementation and enforcement.

Daycare Name: Greene's Family Daycare Effective: 07/01/2015

Effective Date: _____

Parent Signature: _____

HANDBOOK & CONTRACT AGREEMENT SIGNATURE PAGE:

Recognition of Receipt of *Greene's Family Daycare* Handbook & Receipt of Contract Agreement:

My signature below indicates that I have received and reviewed **Greene's Family Daycare** (GFD) Handbook and agree to abide by the rules within each agreement.

I understand and will abide by all the policies listed within both agreements (Handbook & Contract). I understand it is my responsibility to stay updated on the handbook policies and check the website periodically for updates and ensure I signed a new addendum or set a two-week date to terminate care if I disagree with any changes. Should I violate any portion of this agreement, my childcare privileges will be terminated immediately.

By checking this box, I/we am/are confirming that I/we have received a copy of the GFD handbook.

Parent/Guardian Name:		
	Parent 1	Parent 2
Signature:		
Parent 1		Parent 2
Date:		
Parent 1		Parent 2
Child's Name:		
Provider:		Date:

*This contract will remain enforced until your child no longer attends *Greene's Family Daycare*.

THIS HANDBOOK IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE. THE NEWEST VERSION WILL BE POSTED ONLINE FOR REVIEW DAILY, AND AN ADDENDUM PAGE WILL BE PROVIDED FOR NEW SIGNATURES BY THE SIGN-IN BOOK.